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The HealthCheck on SolarWinds is a short 2 day consulting engagement to ensure customers gain maximum benefit from their SolarWinds Orion Network Monitoring and Management system and that will help to resolve day-to-day performance issues, and identifies areas to further optimise the efficiency of SolarWinds platform. Recommendations and action points are made to enhance the configuration of your platform to improve productivity, ease-of-use, and maximise the benefits of SolarWinds to your organisation.

The HealthCheck on SolarWinds will be delivered by SolarWinds Certified Professional Engineers who have overseen some of the largest installs of Orion in Europe and over time have gathered a wealth of experience and best practice skills that will ensure your deployment is working at the required levels.

THE SOLARWINDS HEALTH CHECK SERVICE INCLUDES:

- Perform a baseline analysis of the Orion deployment

- Assess the health of each component that makes up the solution, identify if any areas are affecting system performance and stability. Identify the levels of performance required for the solution

- Determine what, where and how performance improvements can be achieved to optimise the architecture of the deployment

- Meet customer requirements from the resources available and identify any training requirements to ensure internal staff are equipped to gain maximum benefit from the solutions

- Provide a report and action plan to restore health and operational requirements

We recommend health checks in the following circumstances

- When you are looking to increase the scale of your monitoring
- If you are experiencing performance issues on the monitoring server itself
- Where you are looking to apply major upgrades to your solutions

- To assess the current capabilities of the monitoring platform
- If you are interested in adding further Orion modules to the existing installation
- To ensure you are taking advantage of new product developments

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Full Health Check

contact us: adfontes software - sales@adfontessoftware.nl - +31627241181

This is a comprehensive review of your Orion installation to identify performance issues, feature use analysis with 'Best Practice' guidance. The objective is to assess and plan projects for improvement or possible issues in the areas being considered. After a period of investigation we will discuss our findings with you and provide a comprehensive report on your current status.

The SolarWinds Health Check is performed via remote desktop and includes the following:

Usage requirements

A License Review

A Server Resource/Configuration and System Review

Antivirus Protection Recommendation

Web GUI Performance Analysis

Current Orion Configuration Settings

Current Orion Feature Usage

Syslog and SNMP Settings

A Report which will Identify Issues and include Best Practice Recommendations

Documentation and SolarWinds Support Details

A baseline analysis of the Orion deployment

An Assessment of the health of each component that makes up the solution and an outline of any areas that affect system performance and stability

Deployment and scaling options utilising the Enterprise Operations Console (EOC) together with multiple Orion NPM installations

Failover and Redundancy requirements to meet business needs for service availability

Recommendation on knowledge and resources required internally at the organisation to ensure the solution is built according to resources and skills available

Identify any training requirements to ensure internal staff are equipped to gain maximum benefit from the solutions and able to administer Orion efficiently and fully

Provide a full Report, including potential action points on findings

Recommendation on how best to Optimise the architecture for deployment including: Load balancing using the Orion scaling engines

Levels of performance required including:

Total Element count, including any growth projections

Data retention requirements (including any Compliance conformance)

Design of the Network to include latency impacts

Concurrent Users accessing the Web interface

The number and profile of Netflow sources

Number of Syslog and/or SNMP Traps

Scaling requirements

Areas of the application to be improved and their configuration in terms of the structure to maximise data collection, device coverage, visibility, reporting and alerting