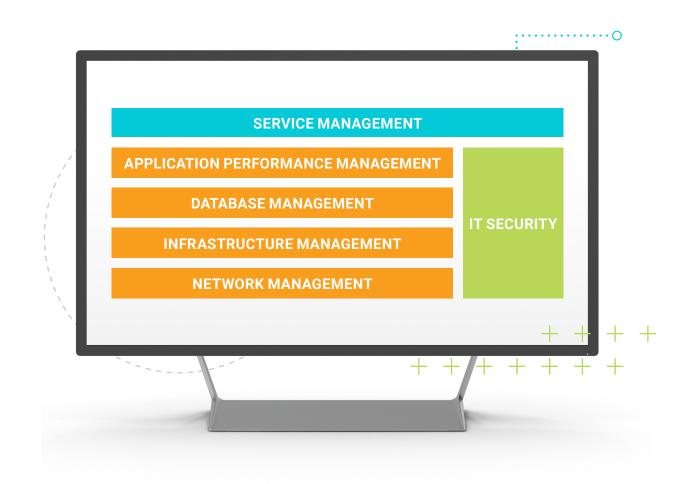
# Simplify IT Operations Management With SolarWinds

The SolarWinds ITOM framework is an easy-to-understand construct including six key technology pillars.





### **The SolarWinds ITOM Mission**

Help organizations simplify their IT operations management by providing solutions designed to be integrated, simple to use, powerful, and affordable.



#### **FIX A PROBLEM**

If you have a challenge in any area of ITOM, we have a product to help you solve your problem quickly and efficiently.



#### **INTEGRATE SOLUTIONS**

Many SolarWinds ITOM products already are integrated and can help organizations get "single pane of glass" management with rich functionality.



#### **DEVELOP A STRATEGY**

We believe simplifying ITOM should be a critical part of every IT strategy. We help organizations move faster, be more agile, and deliver critical business services with confidence.

#### **Application Performance Management WEB PERFORMANCE Digital Experience Monitoring** PINGDOM® MONITOR · Monitor the digital experience to help ensure users are satisfied • Monitor the performance of applications that run your critical services **SERVER & APPLICATION** • Identify issues that impact applications or cause them to fail **APPOPTICS™ MONITOR Application Performance LOGGLY**® **Database Management DATABASE PERFORMANCE DATABASE INSIGHTS ANALYZER FOR SQL SERVER** • Help ensure applications relying on database performance are performing optimally • Identify performance issues across multi-vendor databases **DATABASE PERFORMANCE** · Quickly respond to and resolve database performance issues Database **DATABASE MAPPER MONITOR SQL SENTRY TASK FACTORY Infrastructure Management SERVER & APPLICATION APPOPTICS™ MONITOR** • Monitor and manage the IT infrastructure that supports your critical services Compute · Identify the root cause of infrastructure issues **VIRTUALIZATION** Monitor multi-vendor environments with ease **IPMONITOR® MANAGER** STORAGE RESOURCE Storage MONITOR **LOG ANALYZER LOGGLY®** Log Management KIWI SYSLOG® SERVER

## **Network Management**

- Help ensure the performance and availability of your multi-vendor network environment
- Identify internal and external network issues using end-to-end network visibility
- Provide rich visibility into the availability of SaaS applications and cloud infrastructure

NETWORK PERFORMANCE NETFLOW TRAFFIC ANALYZER

NETWORK CONFIGURATION NETWORK AUTOMATION MANAGER

Network

IP ADDRESS MANAGER

USER DEVICE TRACKER

VOIP & NETWORK QUALITY MANAGER

KIWI CATTOOLS®

ENGINEER'S TOOLSET™

# **IT Security**

- Help protect your critical data by ensuring user permissions are properly managed
- Quickly identify external threats through collection and analysis of security event logs
- Protect your systems and domains from vulnerabilities through adequate patching and identify theft monitoring

Identity and Access Rights Management ACCESS RIGHTS MANAGER

**IDENTITY MONITOR™** 

SIEM

SECURITY EVENT MANAGER

**PATCH MANAGER** 

SERVER CONFIGURATION MONITOR

Patching and Monitoring

SERV-U® SECURE FILE TRANSFER

# **Service Management**

- Deliver streamline service management processes to your organization
- Help reduce incident response and resolution times
- Integrate monitoring and management solutions to provide seamless services

Service Desk

**SERVICE DESK** 

DAMEWARE® REMOTE EVERYWHERE

Help Desk

**WEB HELP DESK®** 

DAMEWARE REMOTE SUPPORT

All SolarWinds products come with our award-winning Support and Enablement programs, including unlimited access to the SolarWinds Academy, our Customer Success Center, and technical support 24 hours a day, seven days a week.

Learn more at support.solarwinds.com

