





## **SOLARWINDS RAPID REPORT CARD**

### **Powered by Orion Insights and L1M3**

# Gain insight into the health, performance, and scalability of your Orion platform

SolarWinds provide best-in-class, feature-rich IT monitoring and management tools that operate efficiently when first installed. However, as with all systems over time, organic growth and additional feature implementation can heavily impact performance. Couple that with the fact that most organisations only use around 35% of the available features, and it's easy to see how an organisation can quickly stop realising the true value from their investment in SolarWinds.



### Are you drowning in alerts?

Alerting is a keystone of monitoring infrastructure and an infamously difficult thing to do well. When it goes wrong, it can profoundly negatively impact the productivity and happiness of the engineers who rely on it. Faced with a mountain of alerts, how will they know which ones are critical versus which can be tackled later? Too much noise and a lack of priority or urgency may make IT less effective, efficient, and more costly.



# Are you making use of all the available features?

Here at Loop1, as part of our L1M3 (Loop1 Monitoring Maturity Model 'LIME') methodology, we term this as being 'Feature Complete' – or perhaps more precisely, 'Feature Aware'. Are you aware of all the available features and functionality in the SolarWinds Orion tools you currently have deployed in your environment? If not, you could be missing out on powerful functionality and insights that help drive value and maximise the potential for ROI.

Loop1 can help you reduce noise, and define your alerting strategy, identify hardware, server, or performance problems, identify gaps in your tool and feature deployment, and understand the bigger picture to plan for what's next all for free with our Rapid Report Card (RRC) session.

### **■** Based on key data points and recommended best practices, Loop1 will:



Assess your Orion platform for configuration issues or bottlenecks, and identify where performance improvements can be made



Help future proof systems and maximise scalability through the design and development of multiple integrated SolarWinds solutions



Suggest how to align Orion servers and polling engines strategically to overcome constraints due to security rules, latency issues, and limited available bandwidth



Make recommendations on how to optimise performance and ensure accurate data provision (charts, reports, etc.) through increased architecture efficiencies



Provide a report with our findings and a recommended action plan for improvements and enhancements to your environment



Provide a SOW, where requested, to help restore the health of your platform and optimise performance, or recommend a detailed SolarWinds Health check be undertaken

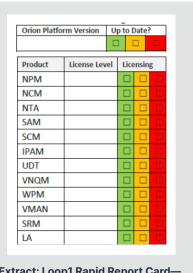


#### The Assessment

One of Loop1's SCP-certified engineers will assess your Orion deployment—leveraging the power of Orion Insights, alongside SolarWinds diagnostics tools, and undertaking a hands-on review with your technical team. The evaluation starts with a review of the underlying architecture, including server resources, system, and database health, versioning, and licensing, before turning to the number of alerts and alert definitions, polling and data retention, core feature usage, and scalability. The final stage looks more deeply into the health and performance of the individual Orion modules deployed in your environment.

A follow-up session is set up to present the report card and recommended action plan for improvements and enhancements to your environment. The report provides a high-level overview with an easy-to-navigate traffic light system to denote priority for recommended remediation actions.





Extract: Loop1 Rapid Report Card— Powered by Orion Insights and L1M3

#### The Rapid Report Card session is delivered for free and without obligation.

You get to keep the report and our detailed recommendations. That said, Loop1 would love to continue to work with your team to mature your IT Operations Management strategy. We can provide the resources and expertise you may require to remediate any issues identified via the assessment and assist with new builds, rebuilds, upgrades, migrations, and so much more.

The first step on the Loop1 ITOM maturity roadmap is our Rapid Report Card 'RRC'—so get yours booked in today—we guarantee you'll get more from your tools and people.

**BOOK RRC** 

Loop1 is a prominent global IT Operations Management (ITOM) company and SolarWinds Elite Partner, recognized for its expertise in the SolarWinds Observability and IT Management Platform, alongside a range of complementary solutions. We take pride in offering the most extensive training, professional and managed services available for SolarWinds clients worldwide. With our headquarters in Austin, United States, and additional offices in the United Kingdom, Ireland, Germany, and Sri Lanka, we maintain a strong global presence. Our dedicated team of over 110 employees includes 38+ SolarWinds Certified Professional (SCP) Engineers, further reinforcing our commitment to delivering exceptional service. With a diverse customer base spanning more than 60 countries, Loop1 is at the forefront of providing innovative ITOM solutions to organizations across the globe.